



Give the Best Toy Ever!

Whether it's for the holidays, a special birthday, or a surprise for a child "just because", we want every occasion with a Step2 toy to be full of fun and excitement. Here are a few useful tips with a complete assembly timeline to ensure your - and your child's - experience is fun and memorable!

Assembly Tips

When your package arrives...

Open the box as soon as possible to make sure all parts and necessary decals are included.

In the rare occurrence that your item is missing something, please call the Step2 team at **1-800-347-8372** to request a replacement part.

One to two days before assembly...

Take a minute to read over the assembly instructions and familiarize yourself with the process. You'll save time in the long run by reviewing first, instead of trying to figure out the next step as you go.

It's also a good idea to review the decal locations to ensure placement accuracy before you begin.

The day before assembly...

It's important to note that the assembly times below are estimated per category, and there's a chance some items may fall out of these estimated times.

Before you begin, refer to the Assembly Time section on your specific product's instruction sheet (listed with a stopwatch icon) for a more accurate assembly time-frame where applicable.

When you begin assembly...

Review the assembly instructions one more time before you begin. Collect all necessary tools, and find a friend to assist if larger pieces need some more stability.

Lay out all the parts with their corresponding illustration on the instruction sheet. Match up the screw sizes and quantities, any decals, and other components.

Expected Assembly Time

Toyboxes	10 minutes	Lift & Hide Bookcase Storage Chest™	
Easels		All Around Easel for Two™	
Small Climbers	15 minutes	Sports-Tastic Activity Center™	
Shopping Carts & Grills		Fixin' Fun Outdoor Grill™	
Play Tables (water, play ball, sand)		Rain Showers Splash Pond Water Table™	
Sandboxes		Naturally Playful Sandbox II™	
Furniture	20 minutes	Fun Time Room Organizer™	
Furniture Sets		New Traditions Table & Chairs Set™	
Art Desks		Flip & Doodle Easel Desk w/Stool™	
Small Workshops		Handy Helper's Workbench™	
Coasters		Up & Down Roller Coaster™	
Small Play Kitchens	30 minutes	Cozy Kitchen™	
Wagons		All Around Wagon™	
Sports Products		Shootin' Hoops Pro Basketball Set™	
Ride-Ons	35 minutes	Whisper Ride Cruiser™	
Medium Climbers	40 minutes	Naturally Playful Woodland Climber II™	
Large Workshops	45 minutes	Pro Play Workshop & Utility Bench™	
Playhouses		Neat & Tidy Cottage™	
Large Play Kitchens	50 minutes	Grand Walk-In Kitchen & Grill™	
Toddler & Twin Beds		Turbocharged Twin Truck Bed™	
Large Climbers	90 minutes	Clubhouse Climber™	
Swing Sets	2-3 hours	Play Up Gym Set™	
Wood Play Kitchens	5-6 hours	Grand Walk-In Wood Kitchen™	
Wood + Plastic Hybrid Climbers	6-8 hours	Woodland Adventure Playhouse & Slide™	

PRO Tips

1. Fitting Parts Together

Our parts fit tightly together for added strength and durability. If you have trouble getting a secure fit, use a drop or brush on vegetable oil or dish soap to help them along!

2. How To: Cap Nut Assembly

Cap nuts are tough little guys. Make sure the whole piece is completely straight when assembling with cap nuts. This is where help from a friend can go a long way!

3. Buddy System

Ask a friend for help, especially on items with a longer assembly time and long or awkward pieces that need aligned.

4. Note Left, Right, Front & Back

When reviewing the included parts, be sure to pay attention to the Left and Right pieces. Set yourself for success with making sure critical parts like wheels and doors are installed on the correct side!

5. Screw Sizing

The product's included screws are actual size to the assembly sheet. Match them up before you begin to ensure the correct screw sizes for each step.

Screw FAQ's

Q: Why don't Step2 products include pre-drilled holes?

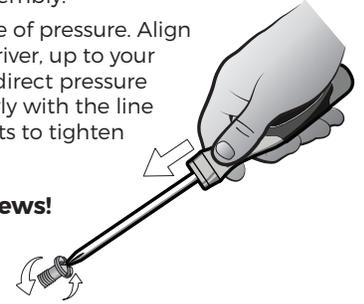
A: Think about hanging a picture on a wall in your home. If you put a new nail into an existing hole, it wouldn't have a strong hold. It's better for you to create the holes yourself, so that every item is guaranteed complete alignment for the best and strongest results.

Q: What's the best way to get the screws into the pieces properly?

A: First, it's important to pay attention to the screw sizes. All screws are actual size on the assembly instructions, so match the screws up to guarantee you're using the correct size for each step.

Second, starting with the correct size screwdriver is key. Save time up front by taking note of the screwdriver type and head size to avoid wiggly screws during assembly.

And **third**, create a straight line of pressure. Align the screw top with the screwdriver, up to your hand and elbow position. Put direct pressure onto the screw by turning slowly with the line of pressure until the screw starts to tighten into the plastic.



Do not overtighten the screws!